



#### Sunday, Feb. 23

2:00 - 5:00 p.m. SWTA Board of Directors Meeting

5:30 - 6:30 p.m. Opening Reception

#### Monday, Feb. 24

8:00 - 9:15 a.m. Opening Session: Transit Provides Freedom Through Social Responsibility

9:30 - 11:45 a.m. CEOs Forum Management & Leadership Marketing & Partnerships

12:00 - 1:15 p.m.

## Tuesday, Feb. 25

8:00 - 9:00 am. General Session: Next Steps to Combat Human Trafficking: A Survivor's Perspective

9:15 a.m. - 4:30 p.m. NTI 2-Day Procurement Workshop

9:15 - 11:30 a.m. Operations Safety & Security Technology & Innovation Maintenance

11:30 a.m. - 2:00 p.m.

#### Breakout Tracks & Session Topics

#### **CEOs Forum**

- Growing Ridership
- Personnel: Recruit & Retain
- Innovative Service Models
- BRT, and other topics...

#### Management & Leadership

- ADA Reasonable Modification
- Women Lead the Way
- Using Privilege to Achieve Harmony in the Workplace

# Marketing & Partnerships

- Storytelling & Data for Mobility
- Successful Partnerships with Health Care

#### **Technology & Innovation**

- Asking The Right Questions BEFORE You Buy
- Innovation Theatre
- On-Demand Shared Mobility in Communities of All Sizes
- Realizing Micromobility

## Planning

Understanding Ridership in the SWTA Nation
Developing Microtransit in Low-Density, Low-Demand Service Areas

1:30 - 3:45 p.m. Technology & Innovation Planning Management & Leadership

4:00 – 5:00 p.m. Keynote Address: <u>Date</u> <u>Night & Self-Driving Cars</u> Ron L. Brooks

> 5:30 – 7:30 p.m. EXPO Reception

EXPO Lunch

2:15 - 4:30 p.m. Operations Safety & Security Tours: Shreveport's SporTran System

> 6:00 - 9:00 p.m. Mardi Gras with SWTA

#### Wednesday, Feb. 26

7:30 - 9:00 a.m. Closing Breakfast: FTA Regional Administrators' Living Room Session

9:00 a.m. - 4:00 p.m. – Training Workshops:

- NTI 2-Day Procurement Workshop
- Finance Workshop: Managing Your Dollars with Sense
- Tribal Transit Forum (with TRaMS for Tribal Transit)

## Operations

- Deploying Zero-Emissions Infrastructure
- Trauma-Informed, De-Escalation Techniques to Address Behaviors
- Updates on Drug and Alcohol Programming
- How to Save Money and Still Have a Compliant FTA Drug & Alcohol Program

## Safety & Security

- Building a Proactive Safety Culture
- BRT Safety & Signal Priority Technology
- Cyber Security, Trespassing Awareness & Theft
- Updates in Rail Safety

#### SWTA Maintenance Forum

New methods, ideas, and technologies to make transit bus maintenance safer, more efficient, and cost effective